



WHO WE ARE LOOKING FOR

We are looking for an experienced Director of Operations to operationalize the vision, mission and strategy of BFM Foundation through the work of the Regional Managers, and Mission Thrift Stores.

WHY WORK HERE

You are energized by making the bigger picture come to life. You thrive on charting the path forward for your team. You excel at identifying solutions. You love to use numbers to drive performance. You are looking for a role with a purpose.

WHO WE ARE

BFM Foundation (Canada) and related entities is a national Christian charitable organization with 50+ Mission Thrift Stores across Canada, which are staffed primarily by volunteers. The net revenue proceeds from all Mission Thrift Stores is devoted to the Joint Ministry of BFM Foundation (Canada) with Bible League Canada. These funds are used to establish adult literacy programs, provide church planter training, children's ministry programs, in over 40 countries around the world.

HOW YOU WILL MAKE AN IMPACT

The Director of Operations is responsible for leading a team of Regional Managers in creating sustainable growth of Mission Thrift Stores in accordance with BFM's Strategic Plan. The Director provides strategic direction to the Regional Managers using industry best practices, financial data and sales performance metrics, in order to establish store operational efficiencies, health and safety and profitability. They seek opportunities to open new store locations, support existing store expansions and identify and drive BFM initiatives within operations.

WHAT YOU BRING

- Bachelor's degree in business administration or related discipline preferred. A combination of education and experience may be substituted for preferred education.
- Supervisory experience of large teams (e.g. 6+ direct reports)
- In-depth knowledge in thrift and or related field (e.g., retail, production).
- Prior experience running small to medium size projects.
- Related work experience and demonstrated ability to manage multiple regions.
- Exception critical thinking ability and a proactive approach to problem solving.
- Highly experienced in strategic thinking with the ability to see the "big picture".
- Ability to use data and performance metrics to drive growth and change
- Strong written and oral communication skills including ability to be able to communicate effectively with all levels of management and employees.
- Experience interacting with people from diverse cultures, backgrounds, and work styles.
- Experience in customer service preferred.
- Valid driver's license required.

WHAT YOU NEED TO KNOW

- Frequent travel within Canada, with some overnight stays.
- Hybrid work environment.

WHAT WE OFFER

- Be a part of sharing the love and hope of Jesus Christ within your community and around the world.
- Attractive compensation.
- Health, Dental & Vision Benefits.
- Learning & Development Benefits.
- Paid Time Off.
- Fun with purpose.

APPLY TODAY

If you feel you have the passion, experience and skill set that would help to advance the purpose of BFM Foundation (Canada), we look forward to hearing from you!

Please submit your **Cover Letter and Resume** by November 17, 2023 by email to careers@missionthriftstore.com.

**Full Job Description available upon request*

BFM Foundation (Canada) welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.